

AdvancedTherapies.com

## SAMPLE SUBMISSION & SHIPMENT GUIDELINES

## **Sample Submission**

To submit your samples, log in to our Advanced Therapies Order System (ATOS) at https://wos.advancedtherapies.com/.

- Our Advanced Therapies Order System (ATOS) is to be used for all orders except genetic stability testing, viral clearance studies and manufacturing.
- For helpful instructions, click these links to see our Introductory User Guide or Quick Reference Guide available on the website.
- It is critical that you provide complete and accurate information to help ensure timely initiation of your testing.

## **Sample Shipment**

## **General Sample Shipping Address:**

Advanced Therapies Attention: Central Sample Control 400 Rouse Blvd Philadelphia, PA 19112

- Utilize the automatically generated packing list, created during the ATOS Ordering Process, to determine the appropriate shipping address for your order.
- Every sample shipment must include a **completed**, **signed Packing Slip** (printed out from ATOS).
- Shipments from third parties: If your sample will be coming from a third party (ex: CMO), advise us in advance and provide expected sample arrival date. Contact your assigned Client Delivery Lead or if you do not have an assigned Lead, contact ATU.Client.Services@advancedtherapies.com.
- For testing conducted at other sites, we will re-route your samples to the appropriate location.